

Travel Insurance

Insurance Product Information Document

Company: MAPFRE ASSISTANCE AGENCY IRELAND

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Product: Broker Backpacker Travel Insurance

This document does not describe the full terms of the Travel Insurance cover. Complete pre-contractual and contractual information on the product is provided in your policy documents.

What is this type of insurance?

This travel insurance cover is designed to provide financial protection and medical assistance for your trip.



What is insured?

- ✓ Cancellation or Curtailment up to €2,000
- ✓ Medical Expenses up to €3,000,000
- ✓ Hospital Benefit up to €200
- ✓ Personal Accident up to €38,000
- ✓ Baggage, Baggage Delay and Passport up to €1,200
- ✓ Personal Money and Travel Documents up to €350
- ✓ Personal Liability up to €2,000,000
- ✓ Hijack up to €1,000
- ✓ Missed Departure up to €500
- ✓ Catastrophe up to €500
- ✓ Holiday Abandonment up to €2,000
- ✓ Overseas Legal Expenses and Assistance up to €10,000
- ✓ Government Travel Advice (14 days) up to €500
- ✓ Strike up to €200
- ✓ Personal Travel Assistance included

Optional Covers

- Wintersports up to €500
- Exam Failure up to €500



What is not insured?

- ✗ Claims arising from circumstances known to you prior to taking out this policy
- ✗ Any pre-existing medical conditions which have not been declared to us or have been declared to us and we have excluded from cover
- ✗ Any claim arising from any medical condition of you, a close relative or travelling companion, which you or they are aware of but have not received a diagnosis, or for which they have received a terminal prognosis, or were receiving or on a waiting list for or had the knowledge of the need for surgery, treatment or investigation at a hospital, clinic or nursing home, at the time of taking this insurance or at the time of booking a trip.
- ✗ Any claim arising from your self-exposure to needless peril (except in an attempt to save human life)
- ✗ Your travel to a country or specific area or event to which the Travel Advice Unit of the Department of Foreign Affairs or the World Health Organisation (WHO) or similar body has advised against all or all but essential travel



Are there any restrictions on cover?

- ! Each section has a maximum sum insured which we will pay up to, per insured person, per trip.
- ! Excess – Under most sections of this policy you have to pay the first part of any claim. This is called an excess. This will apply to each person claiming and to each

incident and to each section of the policy you claim under.

- ! This cover entitles you to a maximum of two return visits to your home before your intended return date (as specified on your validation certificate) for up to a maximum duration of 21 days excluding any return for which a claim is being made as a result of Emergency Medical, Repatriation or Curtailment. Cover is suspended from the time you arrive at your departure point to your home and starts again when you exit the airport at your overseas destination. During this period no cover is provided by the cover.



Where am I covered?

- ✓ You will be covered for any country or region you have selected when buying this insurance



What are my obligations?

- Prior to the start date of the contract you must provide the Insurer with honest, accurate and complete information
- You must undergo a medical screening if you wish to be covered for pre-existing medical conditions
- You must take all reasonable care to protect yourself and your belongings
- In the event of your bodily injury or illness which may lead to in-patient hospital treatment or incur expenses over €500 or before any arrangements are made to extend your trip or any arrangements are made for repatriation or in the event of curtailment necessitating your early return to your home area you must contact the Emergency Assistance Service on +353 91 560 616.



When and how do I pay?

At the point of purchase either by credit or debit card



When does the cover start and end?

The period of the trip and terminating upon its completion, but not in any case exceeding the period shown in the validation certificate. Cancellation cover starts from the date of purchase and ceases on departure of your trip.



How do I cancel the contract?

You may cancel this cover by contacting the issuing agent within 14 days of receipt of the cover documents or the renewal date (for multi trip). Any premium already paid will be refunded to you providing you have not travelled and no claim has been made, or is intended to be made, and no incident likely to give rise to a claim has occurred.